



ADVANCED ORTHOTIC DESIGNS INC.

SPECIALIZED ASSISTIVE DEVICES

Warranty Policy

Advanced Orthotic Designs Inc. (AOD) warrants its services and products including components used in the manufacturing of orthotic devices for six months following the dispensing of said products and services.

Warranty coverage includes but is not exclusive to the following.

- general fit and function of the orthosis
- straps, rivets and sub components
- pads lifts and wedges external attachments
- material failure causing breakage

During the warranty period AOD will provide all adjustments including service repairs and component replacement upon inspection by Certified employee's of AOD.

The client will bear no cost for any adjustments/component replace during the warranty period provided there has not been a change in the Clients medical condition since the initial fitting of the orthotic device.

In the case of paediatric clients under 18 months old, a thirty day warranty period exists to ensure the proper fitting and functioning of an orthotic device is maintained.

During this warranty period all adjustments/modification are covered and the client will bear not cost for said adjustments.

This warranty applies to approved orthotic devices and components as set forth in the Assistive Devices Program Manual of approved devices. Foot wear is not covered under this warrantee policy. Warranty policy is subject to change without notice and is reviewed annually.

Date: _____

Client signature: _____

- I hearby acknowledge the warranty information above